

FUEL SURCHARGE FROM WEDNESDAY 5 AUGUST, 2026.

Dear Valued Customer,

At Melsteel Pty Ltd, we are committed to providing reliable service, competitive pricing, and transparent communication.

Due to ongoing volatility in global fuel markets and rising transport costs associated with these increases, we will be introducing a fuel surcharge on all orders requiring deliveries which will be effective as of Wednesday, 5 August 2026. This surcharge will apply to all deliveries and will be clearly itemised on your invoices.

This decision has not been made lightly. Like many businesses, we are facing increased freight and logistics expenses, and this adjustment will help us maintain the level of service and reliability you expect from us.

What this means for you:

- A 10% fuel surcharge will apply to all deliveries from Wednesday, 5 August 2026, please note this surcharge will only affect the delivery cost of your order.
- This fuel surcharge will be clearly shown on your invoice
- There will be no changes to orders that are collected from Melsteel.

We remain committed to keeping any additional costs as minimal as possible and will continue to monitor the situation closely.

If you have any questions or would like to discuss your orders or delivery options, please don't hesitate to contact our sales team.

Thank you for your continued support.

Kind regards,

Melsteel Management & Team